

When you arrive

At Alford Place — wait at the front door, we'll let you in.

At Rose Street — please ring the bell, we'll let you in.

You may be asked to wait outside until another visitor leaves the premises.

When you come in



One visitor at a time, please. Call ahead if you need to bring someone else with you.



Please use the hand sanitiser provided.



Please wear a mask — we'll have some to hand.



You can also use the disposable gloves provided, if you like.



For NHS Test and Protect you'll be asked some questions, including your name and contact details, and whether you've had COVID-19 symptoms recently.*



Please observe social distancing.

As you're leaving



Pop your mask and any gloves in the bin.



Sanitise your hands.



Within 14 days of your visit, please let us know if you, or someone you live with, has symptoms of COVID-19 or is contacted through NHS Test and Protect.